

Kick-Off Meeting – Part II – DTI Customer Portal

In addition to the Office 365 kick-off presentation, Stephanie Wingert, DTI Director of Project Management, announced DTI will be launching a Customer Portal (select READ MORE to activate this presentation link – [“Sept18 Part 2 Customer Portal”](#)). The DTI Customer Portal will be the new entry point for submitting business case requests to DTI. In addition the Customer Portal will serve as the portal for Detailed Design Review, Approval to Sign a Contract, System Design Review, and System Enhancement Requests. DTI estimates the Customer Portal will be available with these request options in late November 2018. Later, in January 2019, E-Record requests will be added to the Customer Portal. The Customer Portal is aimed at improving our customer’s experience when making requests to DTI. We will continue to review and enhance the portal.